

Return Policy -

In the event that a piece has been properly cared for yet has a defect (ie: stone has fallen out, stone missing, broken pieces) the Independent Rep is to notify the Bella Fizz home office within 30 days of item being fizzed/revealed along with images of the defected piece at support@bellafizz.com

Sample of email format:

To: support@bellafizz.com

Subject: Return - Rep ID and Name

Email Body:

Customer Name and Customer Order Number

Date of sale and date of fizz

Details of defect

Images of item and live link

Items must be purchased through the representatives Bella Fizz website to be eligible for return. Trade tray items are not eligible for return regardless of when the customer purchased from the Rep.

After review, Bella Fizz will provide the Rep with a replacement fizzy to provide their customer. Defective items must then be discarded after the matter is resolved and return eligibility determined.

In the event that the wrong size is revealed the Independent Rep is to notify the Bella Fizz home office within 30 days of fizz/reveal at support@bellafizz.com

The item will then need to be returned to Bella Fizz home office with details of the situation at
11377 US10 HWY
Ewart, MI 49631

After review, Bella Fizz will provide the Independent Rep with a replacement fizzy to provide their customer.

Bella Fizz
06/12/2023