**Customer Refund Policy** 

All sales are final, should there be an issue with the item please see the Return Policy

**Bella Fizz Independent Representative Refund Policy** 

We aim to provide services that get your purchases on their way to you as soon as possible.

Please review the following instructions as to how we will process cancellations -

Once your order is received it begins processing right away.

Orders placed with the company Bella Fizz are eligible for cancellation within 24 hours from the time of purchase. Notification must be sent via email to <a href="mailto:support@bellafizz.com">support@bellafizz.com</a> to ensure the cancellation is within the time frame.

Please subject your email in the following format: Order Cancellation, Jenna Jones

Please include in the email: Date of order, Your Full Name, Email address you use to log in as a Bella Fizz Representative, and Order Total

In the event that a cancellation occurs there will be a 20% restocking fee withdrawn from the order total and the remainder will be refunded.

After 24 hours from the time the order has been submitted to the company and an email has not been received by the company, Bella Fizz, the purchase is deemed final in which case a refund will not occur.

Bella Fizz

support@bellafizz.com